

Sample Help Desk Ticket

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Welcome, Eric L [Sign-out](#) [Help](#)

 Advanced

You are in the **DPI Help Desk** workspace.

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Welcome to the DPI Help Desk!

The Help Desk is responsible for the following DPI Data Collection & Reporting web-based and form-based applications: Delegated Authority, WSLs, ISES, CWCS, SPR, PI-1201, PI-1202, PI-1203, PI-1215, PI-1280, and PI-1281. If you experience any problems using the Help Desk tool for these applications, please email dpistats@dpi.wi.gov.

The Help Desk is also responsible for the following DPI Data Warehouse & Reporting tools and topics: LDS Access Manager, the Longitudinal Data System, MDAT—the Multi-Dimensional Analytic Tool (district and training versions), NSC—the National Student Clearinghouse, SAFE—the Secure Access File Exchange, the School District Performance Reports, and WINSS. If you experience any problems using the Help Desk tool for the topics above, please email ldshelp@dpi.wi.gov.

The DPI Help Desk tool is supported by the following browsers (Microsoft Internet Explorer® 7 through 9, Mozilla® Firefox® v3.0.x, 3.5.x, or 3.6.x, Google Chrome, Safari® 5.0.x on MacOS®)

SAVE

Help

Submit a new Request

Select

Title*



Your Personal Information*

Last Name

First Name

Email Address*

WAMS ID

erilarse70

Phone Number*

Issue Information*

User Type*

CESA/Vendor Name

Sample Help Desk Ticket, continued

Issue Information*

User Type*

CESA

CESA/Vendor Name

No Choice

Application Name*

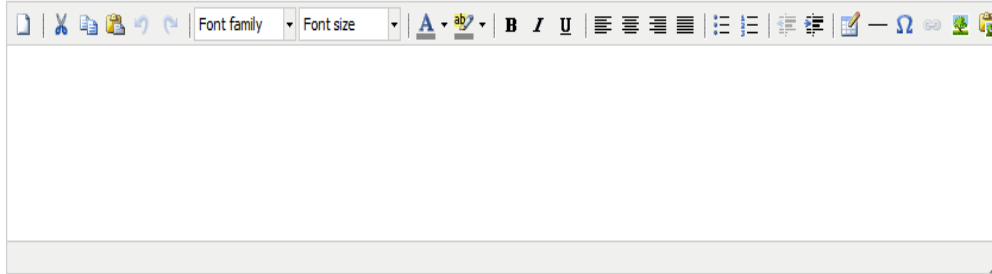
Make a Selection

IPAddress:

165.189.15.189

Description*

Description*



A rich text editor toolbar with various icons for text formatting and editing. The toolbar includes icons for undo, redo, font family selection, font size selection, text color selection, background color selection, bold (B), italic (I), underline (U), bulleted list, numbered list, link, unlink, insert link, insert image, and help. Below the toolbar is a large, empty text area for entering the description.

Attachments

Attach Files

Last Attachment

[No files currently attached]

Notifications

Additional Email Notifications

Addresses

